

## HIGH FLOW DRAINAGE SOLUTIONS, LLC LIMITED WARRANTY

High Flow Drainage Solutions, LLC (hereinafter referred to as "HIGH FLOW ") warrants for 10 years from the date of completion of the project that the work shall be free from all defects in material and workmanship.

Within the warranty period of 10 years, HIGH FLOW, shall repair or replace, free of charge, any portion or component of the work performed that is defective in material or workmanship. All warranty repairs and services must be performed by HIGH FLOW or one of its authorized agents.

**THIS WARRANTY IS NON-TRANSFERABLE, BUT ONLY VALID AND ENFORCEABLE BY THE PARTY WHO CONTRACTED HIGH FLOW.**

This limited warranty covers material and labor.

**THIS WARRANTY IS OWNER'S EXCLUSIVE WARRANTY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE.**

No representative, employee or agent of HIGH FLOW, or any other person, is authorized to assume for HIGH FLOW any other or additional liability or responsibility for HIGH FLOW unless it is in writing and signed by an authorized officer of HIGH FLOW.

### EXCLUSIONS:

#### Exclusions

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#### Acts of God/ Force Majeure

- Flooding from storms
- Tornadoes and severe wind damage
- Lightning strikes
- Snowmelt
- Drought causing soil shrinkage or cracking

#### Customer Modifications & Interface

- Any alteration or relocation of the drainage system
- Unauthorized downspouts disconnections or reconnections
- Unauthorized pipe additions or tie-ins
- Removal or damage to pop-up emitters
- Digging or driving over buried lines

#### Failure to Maintain

- Blocked catch basins or pop-up emitters
- Debris buildup in the drainage system
- Failure to clear ice and snow

#### Landscaping Changes After Installation

- New trees or shrubs near drain lines
- Root intrusion
- Hardscaping that alters drainage
- Regrading or soil level changes
- Installation of pools, ponds or retaining walls

#### Third-Party Damage

- Utility company damage

- Other contractors
- Landscaping or pest control services
- Excavation by others

#### Pre-Existing Conditions

- Foundation cracks or structural defects
- Undisclosed drainage issues
- Water intrusion through foundation walls
- High water table or hydrostatic pressure

#### Freeze-Thaw & Midwest Conditions

- Frost heave
- Ice blockage
- Clay soil movement
- Free-thaw cycles

#### Capacity Limitations

- Overflow during extreme rainfall
- Downstream system backup

#### Existing Systems

- No warranty on pre-existing drains
- No warranty on municipal systems
- No warranty on third-party sump pumps

#### Normal Wear & Deterioration

- Minor soil settling
- Grass regrowth
- Cosmetic changes

#### Improper Disposal on Site Property

- Chemicals, grease, or waste
- Appliance discharge
- Pool or hot tub water

#### Environmental & Soil

- Animal or insect damage
- Soil contamination
- Erosion, sinkholes, or subsidence

#### Construction & Access

- Future construction or additions
- System buried or blocked by others
- Denied access for inspection

#### Pop-Up Emitters

- Lawn equipment damage
- Winter freezing
- Debris blockage

#### Catch Basins

- Vehicle damage
- Sediment buildup
- Cosmetic corrosion

#### Pipes & Fittings

- Root intrusion
- Crushing or separation